



BROWSER CHECK

A browser check ensures that your web browser is **compatible and working correctly** with the GDT platform. This helps prevent access issues when using:

- The GDT Public Website
- The MyGDT Portal
- The GDT Events Bidding Website

Using an unsupported or outdated browser may lead to login issues, display errors, or system malfunctions, especially during a Trading Event.

COMPATIBLE BROWSER

To ensure the best experience, please use the latest version of one of the following browsers:

- **Google Chrome**
- **Microsoft Edge**
- **Firefox**
- **Safari for Mac**

You can check your System Compatibility here: <http://www.globaldairytrade.info/systemcheck/system-check.html>

You will see a browser compatibility check screen similar to the one shown below.

- **Green** indicates your browser is compatible.
- **Red** indicates your browser might be **incompatible**. Please update your browser.

System Compatibility

Browser info

Browser: Chrome
Browser version: 150
OS: Windows

Browser compatibility checks

System	Browser	Compatibility
GDT Public website	Chrome v150	Supported by GDT's public website.
MyGDT	Chrome v150	Supported by GDT's MyGDT Portal
GDT Events Bidding website	Chrome v150	Supported by the Bidding website

Other options

Option	Value	Compatibility
Screen size	2560 x 1392	Screen size is within the recommended dimensions
Cookies allowed	Yes	Cookies are enabled in your browser
Browser images	Yes	Images are enabled
Browser mode	Standard mode	Standard mode is ideal

Additional system info

User Agent: Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/150.0.0.0 Safari/537.36

FOR MORE INFORMATION

Log in to MyGDT and go to GDT Events | Training
for our training resources



HOW TO UPDATE YOUR BROWSER

Most modern browsers update automatically, but you can also check and update manually by following the steps below.

Google Chrome

1. Open Google Chrome
2. Click the three dots (⋮) in the top-right corner
3. Go to Help → About Google Chrome
4. Chrome will automatically check for updates and install them if available
5. Click Relaunch to complete the update

Microsoft Edge

1. Open Microsoft Edge
2. Click the three dots (⋮) in the top-right corner
3. Go to Settings → About Microsoft Edge
4. Edge will automatically check for updates and install them if available
5. Click Restart if prompted

Firefox

1. Open Firefox
2. Click the menu button (≡) in the top-right corner
3. Go to Help → About Firefox
4. Firefox will automatically check for updates and install them if available
5. Click Restart to Update Firefox to complete the update

Safari for Mac

1. Click the Apple menu in the top-left corner of your screen
2. Select System Settings/ System Preferences
3. Go to General → Software Update
4. macOS will check for available updates, including Safari updates
5. Click Update Now (or Upgrade Now) and follow the prompts to complete the update

Important:

If you are using a work device, some updates may be managed by your organisation. Please check with your internal IT team if you are unsure or unable to update your browser.

USING WI-FI AND MOBILE DEVICES

We recommend using a reliable internet connection when bidding.

Public Wi-Fi networks, such as those in cafés, airports, or hotels, and some mobile data connections may be slow or unstable. This can affect your ability to stay connected to the bidding site during a Trading Event.

For the best experience, use a private and stable internet connection, such as your home or office Wi-Fi.

If possible, connect directly to the internet rather than through your company's VPN, as a VPN may affect connection speed and performance.

FOR MORE INFORMATION

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浏览器检查

浏览器检查可帮助确认您的网页浏览器与 GDT 平台是否兼容并且能正常运行。

这有助于避免您在访问以下GDT网站时遇到登录问题：

- GDT 公共网站（GDT Public Website）
- MyGDT 网站（MyGDT Portal）
- GDT 竞拍网站（GDT Events Bidding Website）

使用不受支持或过时的浏览器可能会导致登录问题、页面显示异常，甚至系统功能无法正常运行，尤其是在GDT拍卖活动（Trading Event）期间。

推荐使用的浏览器

为获得最佳使用体验，请使用以下浏览器的最新版本：

- Google Chrome
- Microsoft Edge
- Firefox
- Safari（Mac 用户）

您可以通过以下链接检查系统兼容性：<http://www.globaldairytrade.info/systemcheck/system-check.html>

您将看到类似下图的浏览器兼容性结果页面。

- 绿色表示您的浏览器兼容并可正常使用。
- 红色表示您的浏览器不兼容，建议您更新或更换可兼容的浏览器后再使用。

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→ 请参阅下一页（续）

了解更多信息

登入 MyGDT 点击 GDT Events | Training

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如何更新浏览器

大多数现代浏览器会自动更新，但您也可以手动检查并安装更新。

Google Chrome

1. 打开 Google Chrome
2. 点击右上角的三个点 (⋮)
3. 选择 **【帮助】** → 关于 Google Chrome
4. Chrome 将自动检查并安装可用更新
5. 点击 **【重新启动】** 完成更新

Microsoft Edge

1. 打开 Microsoft Edge
2. 点击右上角的三个点 (⋮)
3. 选择 **【设置】** → 关于 Microsoft Edge
4. Edge 将自动检查并安装可用更新
5. 如果系统提示，请点击 **【重新启动】**

Firefox

1. 打开 Firefox
2. 点击右上角的菜单按钮 (≡)
3. 选择 **【帮助】** → 关于 Firefox
4. Firefox 会自动检查并安装可用更新
5. 点击 **【重新启动】** 以更新 Firefox 完成更新

Safari

1. 点击屏幕左上角的 Apple 菜单
2. 选择 **【系统设置】** 或 **【系统偏好】** 设置
3. 前往 **【通用】** → 软件更新
4. macOS 会自动检查可用更新，包括 Safari 更新
5. 点击 **【立即更新】** 或 **【立即升级】**，并按照提示完成更新

重要提示

如果您使用的是公司设备，浏览器更新可能由您的公司统一管理。

如果您不确定如何更新浏览器，或无法自行安装更新，请联系您公司内部的电脑支援团队。

使用 WI-FI 和移动设备

我们建议您在参与竞拍时使用稳定、可靠的网络连接。

公共 Wi-Fi 网络（例如咖啡馆、机场或酒店提供的 Wi-Fi）以及部分移动数据网络可能速度较慢或连接不稳定。这可能影响您在交易活动期间与竞拍网站的连接。

为获得最佳体验，建议使用私有且稳定的网络连接，例如家庭 Wi-Fi 或办公室 Wi-Fi。

如果条件允许，建议直接连接互联网，而不要通过公司 VPN 访问竞拍网站，因为 VPN 可能会影响连接速度和系统性能。