MYGDT: FORGET PASSWORD AND UNLOCK ACCOUNT
TRAINING GUIDE

GDT EVENTS

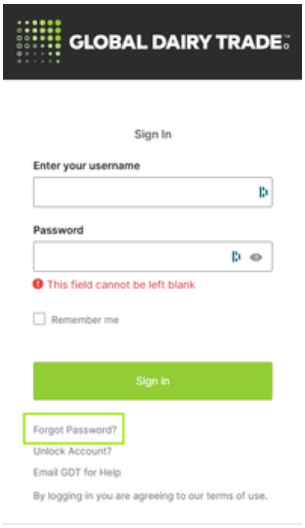
*Chinese version is available further down. 中文版本见下方

How to reset password

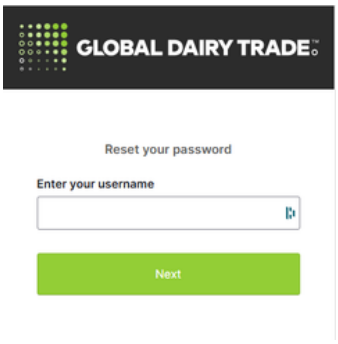
How to Reset Your Password

If you have forgot your password, you can reset it by following the steps below:

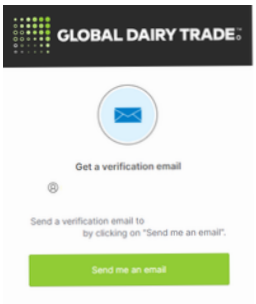
- Go to www.globaldairytrade.info and click 'Log in to MyGDT'.
- On the login page, click 'Forgot password?'



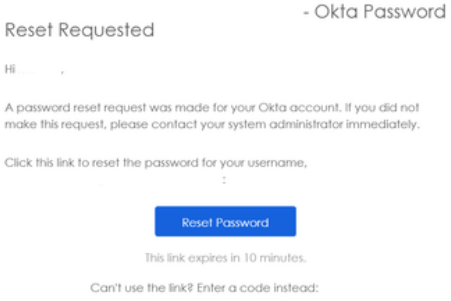
- Enter your username (email address associated with your MyGDT account) and click 'Next'.



- Click 'Send me an email'.
- You will receive a system-generated email with instructions to reset your password.



- Open the email and click the password reset link.



→ Continued on the next page

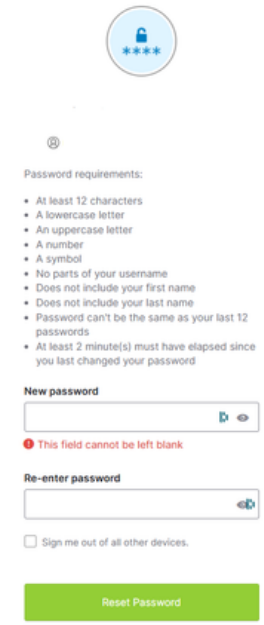
FOR MORE INFORMATION
Log in to MyGDT and go to GDT Events | Training for our training resources

©2026 Copyright Global Dairy Trade Holdings Limited

GDT EVENTS

How to reset password

- Follow the on-screen instructions to set up a new password.
- Click 'Reset Password'.



Important Notes

- The password reset link is time-limited. If it expires, you will need to request GDT to resend the password reset email.
- If you do not receive the reset email, please check your junk or spam folder.
- Please contact GDT Support at help@globaldairytrade.info for assistance.

→ Continued on the next page

©2026 Copyright Global Dairy Trade Holdings Limited

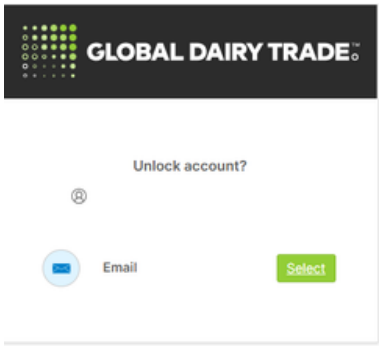
MYGDT: FORGET PASSWORD AND UNLOCK ACCOUNT
TRAINING GUIDE

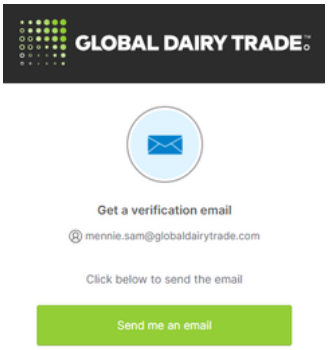
GDT EVENTS

How to unlock Account

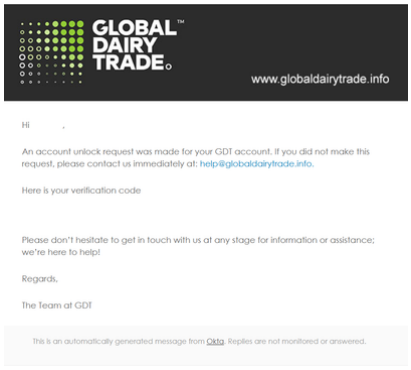
After three failed login attempts, your account will be locked.
You will need to unlock your account to continue.

- Click 'Select'.
- Click 'Send me an email'

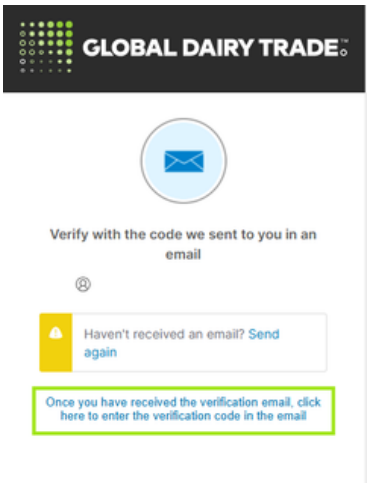




- You will receive a system-generated email with a 6 digit code.



- Navigate back to the MyGDT log in page and click 'Once you have received the verification email, click here to enter the verification code in the email'.
- Enter the 6 digit code.
- You are prompt to enter your password.



Important note

- If you do not receive the reset email, please check your junk or spam folder.
- If you have forgot your password, click 'Forgot password?' Please refer to the above 'How to reset password' section.
- If you continue to experience issues, contact GDT Support at help@globaldairytrade.info for assistance.

FOR MORE INFORMATION
Log in to MyGDT and go to GDT Events | Training for our training resources

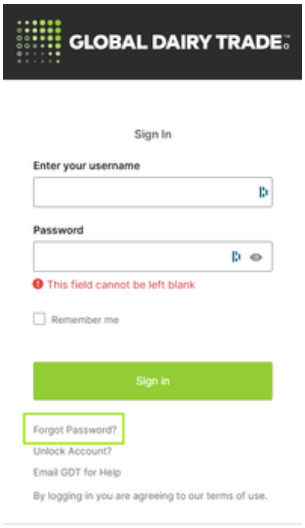
©2026 Copyright Global Dairy Trade Holdings Limited

GDT EVENTS

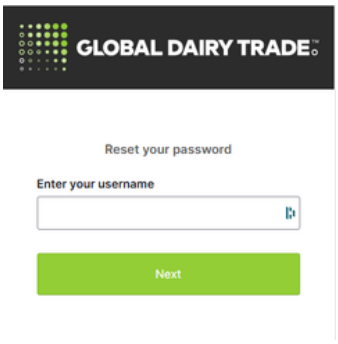
MyGDT：忘记密码及账户解锁
培训指南

如何重置密码

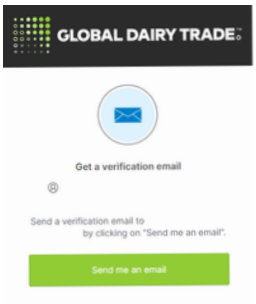
如果您忘记了密码，可以按照以下步骤重置密码：



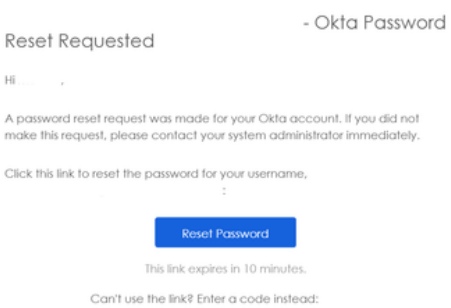
- 前往 Global Dairy Trade 网站，并点击'Log in to MyGDT'。
- 在登录页面，点击'Forgot password?'（忘记密码）。



- 输入您的用户名（在MyGDT 账户注册的电子邮箱地址），然后点击'Next'。



- 点击'Send me an email'。
- 您将收到一封系统自动发送的电子邮件，其中包含重置密码按钮。



- 打开该邮件并点击密码重置链接。

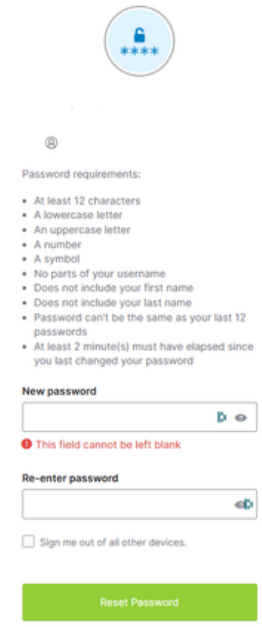
→ 请参阅下一页（续）

©2026 Copyright Global Dairy Trade Holdings Limited

MyGDT：忘记密码及账户解锁
培训指南

如何重置密码

- 按照页面提示设置新密码。
- 点击'Reset Password' 完成密码重置。



重要提示

- 密码重置链接有时间限制。如果链接已过期，您需要向GDT要求重新发送密码重置邮件。
- 如果没有收到重置邮件，请检查您的垃圾邮件或垃圾邮箱。
- 请联系 GDT 支持团队：help@globaldairytrade.info。

→ 请参阅下一页（续）

了解更多信息

登入 MyGDT 点击 GDT Events | Training

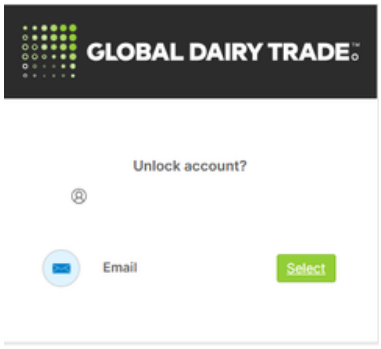
©2026 Copyright Global Dairy Trade Holdings Limited

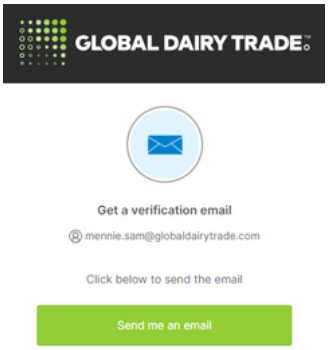
MyGDT：忘记密码及账户解锁
培训指南

如何解锁账户

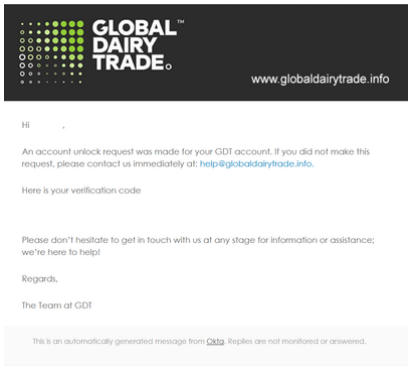
连续三次登录失败后，您的账户将被锁定。您需要先解锁账户才能继续登录。解锁账户步骤如下：

- 点击'Select'
- 点击'Send me an email'

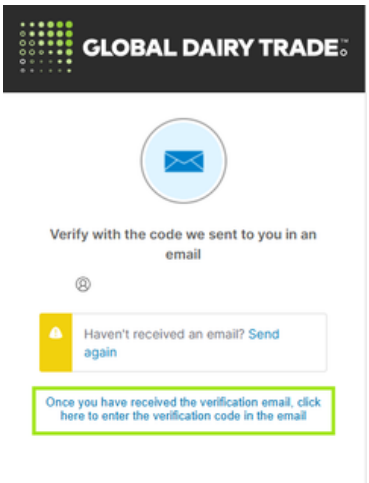




- 您将收到一封系统自动发送的电子邮件，其中包含一个 6 位数验证码。



- 返回 MyGDT 登录页面，点击'Once you have received the verification email, click here to enter the verification code in the email'
- 输入 6 位数验证码。
- 系统会提示您输入密码。



重要提示

- 如果没有收到验证邮件，请检查您的垃圾邮箱。
- 如果您忘记了密码，请点击'Forgot password?'，并参考上述"如何重置密码"部分。
- 如果问题仍未解决，请联系 GDT 支持团队：help@globaldairytrade.info。

了解更多信息

登入 MyGDT 点击 GDT Events | Training

©2026 Copyright Global Dairy Trade Holdings Limited